

Your statutory rights remain unaffected.

HOW TO RETURN YOUR ITEMS:

1. Notify us of your intention to return the items.

This must be done within 3 working days of receiving your order, by calling DSC on 0844 571 0118 or by emailing us at orders@danielsandler.com with your order details. Please note that we can only accept returns for the reasons stated above, and cannot accept returned goods that we reasonably believe have been used. You have fourteen (14) days from the date of notification to return the items to us.

2. Return your items by post.

Please return your items in a securely sealed parcel, including the original dispatch note. We strongly recommend that the parcel be sent by a recorded delivery service (one that requires a signature on receipt).

The return delivery address is:

Daniel Sandler Ltd
Hammer Holdings Warehouse
3 St Leonards Road
Park Royal
London NW10 6SX

Please ensure you retain proof of postage for use in the unlikely event that we do not receive your returned parcel. We cannot accept liability for returned goods lost in transit.

3. Processing your refund:

If your refund is approved, we will process it within twenty eight (28) days of receiving your returned goods, provided that you have returned them to us in their original condition.

Products purchased from the DSC Pro scheme are not to be resold or photographed without permission from Daniel Sandler Ltd; any infringement of this term will mean termination of DSC Pro membership and might have legal implications.

All products will be paid for in advance of shipping by either credit/debit card.

All orders are liable to a standard shipping charge within the UK only:

£4.50 on orders under £250.00
Free shipping on orders over £250.00

All prices quoted are inclusive of VAT.

I confirm that I have read the terms and conditions.

Please sign this form and post it with two accepted pieces of professional criteria to the 3 Hurst Place address. We are sorry but we cannot return the pieces of professional criteria to you.

Sign here.....Date.....